

PRESS STATEMENT

ROBBERS IMPERSONATING KPLC STAFF

We wish to alert members of the public and all our customers that there is a gang of robbers who are visiting homes within Nairobi impersonating KPLC staff. The gang is falsely claiming to represent KPLC and to be on a mission to install new digital or automatic meters. The gang is gaining access to customers' residences and robbing them.

We wish to inform our customers and members of the public that:

- KPLC emergency teams, meter reading or installations inspection staff are required to wear KPLC uniforms, and to have identification cards that bear the Company logo, name of employee and their staff number. If in any doubt, please confirm with our Commercial Service Engineers in the respective regions or sub-regions, whose contacts are indicated on monthly bills.
- During any meter changing exercise, the Company will notify the affected customers in advance, and will also inform them in advance before visiting their premises to carry out the exercise.

For more information, contact:

The Kenya Power & Lighting Company Ltd.

Corporate Communications Dept.

Tel: 3201628/39



The Kenya Power & Lighting
Co. Ltd.

www.kplc.co.ke