



Kenya Power

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Stima Plaza, Kolobot Road, Nairobi, Kenya

Our Ref: KP1/9A.2/OT/036/ICT/23-24/JN/ewo

Date: 30th January, 2024

TO:

ALL PROSPECTIVE BIDDERS

Dear Sirs/ Madams

RE: ADDENDUM NO. 1 TO THE TENDER NO KP1/9A.2/OT/036/ICT/23-24 FOR PROVISION OF ANNUAL MAINTENANCE & SUPPORT CONTACT CENTRE SYSTEM AND ANNUAL SUBSCRIPTION LICENSE RENEWALS FOR CONTACT CENTRE AND IP PBX SYSTEM

Please refer to the above Tender.

The following clarifications and amendments are made to the Principal Tender Document (hereinafter abbreviated as the PTD) for provision of annual maintenance & support contact centre system and annual subscription license renewals for contact centre and IP PBX system.

1. RELATIONSHIP WITH THE PRINCIPAL TENDER DOCUMENT

Save where expressly amended by the terms of this Addendum, the PTD shall continue to be in full force and effect. The provisions of this Addendum shall be deemed to have been incorporated in and shall be read and construed as part of the PTD.

2. AMMENDMENT ON SECTION II - TENDER DATA SHEET (TDS) –SUB SECTION 4.1 ON PAGE 28

- (a) Joint Venture shall be allow and maximum number of members in the Joint Venture (JV) shall be: Two (2)
- (b) All JV partners are required to comply with preliminary evaluation criteria including Tenderer's JV Members Information Form.

3. TENDER SECURITY

The tender security validity period shall be considered from the Initial set closing date of 06th February, 2024.

4. PRE-BID MEETING

Pre-bid Meeting

Pre-bid meeting has been extended from **Tuesday 30th January 2024** at 11.00 am to **06th February 2024** at 11.00.am. The Venue for the meeting is **4th Floor Phase II Meeting room**, Stima Plaza Parklands.