



Kenya Power

Central Office – P.O. Box 30099 – 00100,
Telephone – 254-02-3201000
Fax No. 254-02-3514485
Stima Plaza, Kolobot Road, Nairobi, Kenya

Our Ref: KP1/9A.2/OT/020/ICT/22-23/HO/ewo **Date:** 03rd January, 2023
Your Ref:

TO:

ALL PROSPECTIVE BIDDERS

Dear Sirs/ Madams

RE: ADDENDUM NO. 1 TO THE TENDER NO KP1/9A.2/OT/020/ICT/22-23 FOR PROVISION OF ANNUAL SUPPORT AND MAINTENANCE FOR IP PBX AND ANNUAL SUBSCRIPTION LICENSE

Please refer to the above Tender.

The following clarifications and amendments are made to the Principal Tender Document (hereinafter abbreviated as the PTD) for Provision of Annual Support and Maintenance for IP PBX and Annual Subscription License.

• **RELATIONSHIP WITH THE PRINCIPAL TENDER DOCUMENT**

Save where expressly amended by the terms of this Addendum, the PTD shall continue to be in full force and effect. The provisions of this Addendum shall be deemed to have been incorporated in and shall be read and construed as part of the PTD.

(1) AMMENDMENTS

The following amendments have been done on the tender document.

- (i) Submission of current and valid compliance certificate for Application Service Provider (ASP) from Communication Authority of Kenya or equivalent certification for foreign tenderers issued by the country of origin is not required (clause 3.1.7 of preliminary evaluation)
- (ii) Additional information concerning LOT 1 Hardware serial numbers has been provided as follows:

- Voice Gateway 1 – FCZ2421M039
 - Voice Gateway 2 – FCZ2421M036
 - Call Manager 1 – FCH1946V0CB
 - Call Manager 2 – FCH1946V042
 - Contact Centre Server1 – WZP24040D9L
 - Contact Centre Server2 – WZP24040D8D
 - WebEx Server – WMP252800WT
- (iii) Manufacturer's Hardware support and Quarterly Preventive Maintenance for the UCS-C220 hardware is required in **LOT1**.
- (iv) Bidders shall **NOT** quote for WebEx application Manufacturer's support and an SSL certificate for WebEx server.
- (v) Under LOT 2, Bidders shall **NOT** quote for WebEx subscription license

• **DEADLINE FOR SUBMISSION OF TENDER.**

The tender closing has been extended from **04th January, 2023** to **12th January, 2023** at 10.00 a.m. The procuring entity will open the bids online through our E-Procurement Web- Portal at 10.30 am on the closing day at Stima Plaza.



HAROUN OTIENO
AG. GENERAL MANAGER, SUPPLY CHAIN AND LOGISTICS