



# Kenya Power

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Nairobi, Kenya

Our Ref: KP1/9A.2/OT/019/HR /23-24/JM/mm

Thursday, October 5, 2023

TO: ALL PROSPECTIVE BIDDERS

Dear Sirs/ Madams:

**RE: ADDENDUM NO. 1 TO TENDER NO. KP1/9A.2/OT/019/HR/23-24 - PROVISION OF MEDICAL SERVICE PROVIDER- CARE MANAGEMENT SERVICES**

Following Pre- Bid meeting on 29th September 2023, we have found it necessary to make Amendments and clarifications to the Principal Tender Document (*hereinafter abbreviated as the PTD*) Provision of Medical Service Provider – Care Management Services dated September 2023.

**1. RELATIONSHIP WITH THE PRINCIPAL TENDER DOCUMENT**

Save where expressly amended by the terms of this Addendum, the Principal Tender Document shall continue to be in full force and effect. The provisions of this Addendum shall be deemed to have been incorporated in and shall be read and construed as part of the Principal Tender Document.

**2. TENDER CLARIFICATION**

Tenderers requiring any clarification of the Tender Document via e-mail correspondence shall contact KPLC via the e-mail contacts provided on the cover page of the PTD.

**3. FORM OF TENDER SUBMISSION CHECKLIST:**

The following areas of the tender submission checklist have been added as follows:

No.	Item	Tick Where Provided
12	At least five (5) Letters of recommendation from reputable clients, with a medical scheme utilization/premium of at least Kshs.50 Million each for the last five years (2018,2019,2020,2021 and 2022).	
19	Must have documentary evidence of handling Medical business in excess of Kshs. 50 Million per year for the last five years ( 2018,2019, 2020, 2021 and 2022	

20	At least twenty (20) staff with medical background academic qualifications and professional experience	
22	Evidence of existence as a Medical insurance Provider / Care manager/ Medical scheme fund administrator for the last five (5) years - attach certified copies of Licenses from IRA/ Healthcare regulatory body for the last five years	

**4. SECTION II - TENDER DATA SHEET (TDS)**

ITT Reference	General
ITT 3.3	Unfair Competitive Advantage - firms (if any) that provided consulting services for the contract being tendered for shall not be eligible

**5. SECTION III – EVALUATION AND QUALIFICATION CRITERIA**

**Part 1- Preliminary Evaluation**

Amendments have been made as follows:

2.1.2 Submission of:

(h) Evidence of existence as a Medical insurance Provider / Care manager/ Medical scheme fund administrator for the last five (5) years - attach certified copies of Licenses from IRA/Healthcare regulatory body for the last five years

2.1.6 At least five (5) Letters of recommendation from each reputable clients, with a medical Scheme Utilization/premium of at least Kshs.50 Million each for the last five years (2018, 2019, 2020, 2021 and 2022)

**Part 2- Technical Evaluation**

2.1.2 The following area have been replaced as below:

No	CRITERIA	MAX. Points
1.	Proof of prompt claims settlement ability to its medical providers ( <i>Letters of reconciliation and quarterly signoff with healthcare service providers from 5 reputable tier one hospitals</i> ) (1 letter 4 marks)	10
2.	Evidence of capacity to handle business for the last five years (2018 ,2019, 2020, 2021 and 2022 )  I.5 Billion and above (7.5 marks ) I Billion to < I.5 Billion (6 marks ) 800 Million to < I Billion (4 marks) 400 Million to < 800 Million (2marks) Less than 400 Million (0 marks)  (attach an extract of the page on the same from audited accounts)	7.5

3.	Details of any further value- addition services you propose to provide, over and above what is outlined under the scope of service above	2
4.	<p>At least twenty (20) staff employed by the firm with medical background academic qualifications and professional experience who will handle care management, medical claims and related administrative services countrywide with at least five years' experience (2019, 2020, 2021, 2022 and 2023).</p> <p><i>Resumes and valid employment contracts of key employees running for more than twelve (12) months prior to this tender who will be involved in administration of the medical scheme.</i></p> <p><i>Attach certified copies of valid employment contracts. However, for sensitive and confidential contract information such as earnings and emoluments. Tenderers may blank-out or white-out the sensitive and confidential details</i></p>	13
5.	<p>Presence in all the 47 counties . Evidence of care management firms branch network and shall demonstrate their ability to handle medical claims through regional offices. The evidence of an operational office must be given by a valid lease agreement which has been running for more than twelve (12) months prior to this tender.</p> <p><i>Offices in 1 to 12 counties (3 marks)</i>  <i>Offices in 13 to 24 counties (5 marks)</i>  <i>Offices in 25 to 36 counties (7.5 marks)</i>  <i>Offices in 37 to 47 counties (10 marks)</i></p>	10
6.	<p><i>Expertise in handling large corporate Clients.</i>  <i>Provide reference letters from the clients stating the number of employees.</i>  <i>2,000 – 3,000 employees (1 marks)</i>  <i>3,001- 4000 employees(2.5marks)</i>  <i>4,001 – 6,000 employees (5 marks)</i>  <i>6,0001-8,000 employees (6 marks)</i>  <i>8,001 and above (7.5 marks)</i></p> <p><i>Those who have handled more than five (5) clients score one (1) additional mark for each client reference letter up to the max. score</i></p>	7.5
<b>Total</b>		<b>50</b>

**Table 2. Skills and Competency of Employees (Max Score 13)**

All areas in this table have been replaced as below:

Minimum Number Required	Responsibility	Minimum Qualifications	Minimum Experience	Total Score
1	Team Leader	A bachelor's degree from a recognized university in medical field ( MBCHB, Pharmacy, Nursing, Clinical Medicine or any other relevant qualification) and registered with the respective regulatory body.  {1 score for degree, 1 score for registration with a regulatory body}	Minimum of 8 years' experience in medical scheme / healthcare administration.  {1 score for minimum experience}	3
1	Claims Manager	A bachelor's degree from a recognized university in medical field ( MBCHB, Pharmacy, Nursing, Clinical Medicine or any other relevant qualification) and registered with the respective regulatory body.  {0.5 score for degree, 0.5 score for registration with a regulatory body}	Minimum of 6 years' in medical claims adjudication  {0.5 score for minimum experience}	1.5
4	Claims analysts	A minimum qualification diploma from a recognized Institution in medical field ( MBCHB, Pharmacy, Nursing, Clinical Medicine or any other relevant qualification) and registered with the respective regulatory body. {0.5 score for diploma, 0.5	Minimum of 4 years' experience in medical claims adjudication.  {0.5 score for minimum experience}	1.5

		with a GOK regulatory body}		
1	Head of Care Management	A bachelor's degree from a recognized university in medical field ( MBCHB, Pharmacy, Nursing, Clinical Medicine or any other relevant qualification) and registered with the respective regulatory body.  {0.5 score for degree, 0.5 score for registration with a regulatory body}	Minimum of 6 years' experience in a clinical setting/Medical Insurance/ Medical Scheme administration  {0.5 score for minimum experience}	1.5
8	Care mangers	A minimum qualification diploma from a recognized Institution in medical field ( MBCHB, Pharmacy, Nursing, Clinical Medicine or any other relevant qualification) and registered with the respective regulatory body.  {0.5 score for diploma, 0.5 score for registration with a regulatory body}	Minimum of 4 years' experience in a clinical setting/Medical Insurance/Medical Scheme administration.  {0.5 score for minimum experience}	1.5
1	Client services/Call center Supervisor	A bachelor's degree from a recognized university in medical field ( MBCHB, Pharmacy, Nursing, Clinical Medicine or any other relevant qualification) and registered with the respective regulatory body.  {0.5 score for degree, 0.5 score for registration with a regulatory body}	Minimum of 6 years' experience in a clinical setting / medical call center.  {0.5 score for minimum experience }	1.5

4	Call center officers	<p>A minimum qualification diploma from a recognized Institution in medical field ( MBCHB, Pharmacy, Nursing, Clinical Medicine or any other relevant qualification) and registered with the respective regulatory body. ( At least one officer in a shift must have a medical background qualification- attach proposed shift Rota)</p> <p>{0.5 score for diploma, 0.5 score for registration with a regulatory body}</p>	<p>Minimum of 4 years experience in clinical settings / medical call center.</p> <p>{0.5 score for experience for each Executive}</p>	1.5
1	Business Analytics and reporting	<p>A bachelor's degree from a recognized university in actuarial science or a business related field.</p> <p>{0.5 score}</p>	<p>Minimum of 5 years' experience in healthcare business analytics.</p> <p>{0.5 score for experience}</p>	1
<b>Total Score</b>				<b>13</b>

**Table 3: Compliance to Details of Service (Biometric System) as per 2.1.4 (indicate 'YES' for full compliance)**

No.	Description	Function	Bidder to Confirm Compliance by Yes or No
1.	Ability to integrate with the Company Medicare system to update KPLC medical scheme membership listing (additions or exits) in real time (Oracle 10.5)	<ul style="list-style-type: none"> <li>Integration platform should be bi-directional and real time based.</li> <li>Ability to integrate must be clearly demonstrated at KPLC.</li> </ul>	
2.	The system and necessary appliances to be available in all the company appointed healthcare service providers across all the 47 counties in Kenya. (Kenya Power Panel is attached as an Appendix	To facilitate access to medical services to Kenya Power employees who are present in all counties across the country.	

**TABLE 4: 2.1.5. Scoring Part 2 – Biometric system**

DESCRIPTION	SPECIFICATION	Kplc Score	Bidder's Score
<b>Personnel Signed CVs &amp; Copies of relevant certificates and other testimonials must be attached. (15 Marks )</b>	<b>At least 1 Project Manager</b>		
	<b>Postgraduate qualifications in ICT related field (Masters/PhD)</b>		
	With at least 15 years of Postgraduate experience in ICT managing healthcare systems.	7.5	
	With 12- 15 years of Postgraduate experience in ICT managing healthcare systems.	6	
	With 10 -12 years of Postgraduate experience in ICT managing healthcare systems.	4	
	With at less than 10 years of Postgraduate experience in ICT managing healthcare systems.	0	
	<b>Bachelor's Degree Graduate in ICT related field</b>		
	With at least 15 years of Postgraduate experience in ICT managing healthcare systems.	5	
	With 12 - 15 years of Postgraduate experience in ICT managing healthcare systems.	3	
	With 10 – 12 years of Postgraduate experience in ICT managing healthcare systems.	2	
	With less than 10 years of Postgraduate experience in ICT managing healthcare systems.	0	
	<b>At least 3 (three) Technical staff</b>		
	ICT Graduate with at least 10 years of Postgraduate experience in ICT implementing biometrically controlled healthcare management systems.	7.5	
	ICT Graduate with 5-10 years of Postgraduate experience in ICT implementing biometrically controlled healthcare management systems.	6	
	ICT Graduate with less than 5 years of Postgraduate experience in ICT implementing biometrically controlled healthcare management systems.	0	
<b>Firm relevant Experience (Attach evidence and relevant reference letters from institutions served indicating lives on cover per year and the period services were offered) (15 Marks )</b>	More than 5 years of operations in the country with medical schemes / insurances and at least one in-house medical scheme.	15	
	3 - <5 years of operations in the country with medical schemes/ insurances and at least one in-house medical scheme	10	
	Less than Three years of operations in the country with medical schemes/ medical insurance/no experience with in-house medical schemes	0	
<b>Lives on cover managed capacity (Provide recommendation letters from</b>	Managed medical scheme(s) / medical insurance with at least 50,000 lives on cover per year for the last three years (, 2020, 2021 and 2022 )	15	
	Managed medical scheme(s) / medical insurance with 40,000- 49,999 lives on cover per year for the last three years (, 2020, 2021 and 2022 )	11	

clients served stating lives on cover)	Managed medical scheme(s) / medical insurance with 30,000- 39,999 lives on cover per year for the last three years ( , 2020, 2021 and 2022 )	0	
(15 marks)	Managed medical scheme(s) / medical insurance with 20,000- 29,999 lives on cover per year for the last three years ( , 2020, 2021 and 2022 )	4	
	Managed medical scheme(s) / medical insurance with less than 20,000 lives on cover per year for the last three years ( , 2020, 2021 and 2022 )	0	
Call center Support services (5 Marks )	The system supplier should have demonstrated capacity to provide both technical and functional support 24hrs, for the contract period.	5	
<b>TOTAL MARKS</b>		<b>50</b>	

### BIOMETRIC SYSTEM DEMONSTRATION

	Attribute	Compliance Yes /No
1.	Guaranteed Member Identification at point of service (biometric fingerprint identification)	
2	System to have ability to verify member benefits before service, check off payments and reflect the balance after deductions in real time with immediate synchronization of benefit balances among all the dependent cards.	
3.	The system to have ability to operate with both physical card system and virtual card system.	
4.	The system must have capacity for medical scheme analytics and reporting and generation of member, healthcare provider and management statements and any other information that KPLC may need for decision making.	
5.	Ability to update KPLC medical scheme membership listing (additions or exits) in real time	
6.	Electronic bills delivery from healthcare provider sites in real time to KPLC medicare system so as to support prompt SMS notification.	
7.	The system should have the capacity to store the relevant medical history of the patient diagnosis – ICD 10, cost, itemized utilization, service provider accessed etc.	
8.	The system must have capacity for remote management of member's benefits by the medical scheme administrators through use of mobile phone compatible technology (IOS & Android) with both web portal and mobile app options.	
9.	Ability to integrate with the Company Medicare system to update KPLC medical scheme membership listing (additions or exits) in real time (Oracle 10.5)	



## **6. TENDER SECURITY**

The tender security have been amended to read as follows:

The Tender Security shall be valid for a minimum of thirty (30) days beyond the validity of the Tender. The Original Tender Security shall be kept in an envelope clearly labeled with the Tender Name and Number and shall be deposited at KPLC Stima Plaza, 3<sup>rd</sup> Floor, Supply Chain Reception Tender Box on or before the 24<sup>th</sup> October 2023 at 10.00am.

## **7. SECTION IV – TENDERING FORMS**

### **Form of Tender**

The Form of Tender has been amended to include a tabulation of total tender price offered by Tenderers and is annexed hereto as *Appendix 1*.

## **8. TENDER SUBMISSION**

Bidders are requested to note that, their responses shall be submitted in electronic format on the C folder on the KPLC's E-procurement portal.

There is no limit to the files but each should not exceed 100 MBs

## **9. CHANGE OF CLOSING DATE**

The tender closing date has been changed from 11<sup>th</sup> October 2023 to 24<sup>th</sup> October 2023 at 10.00 am.

All other terms and conditions remain as per the Principal Tender Document (PTD).

Yours faithfully,

**FOR: THE KENYA POWER & LIGHTING COMPANY LIMITED**



**DR. JOHN NGENO**

**FOR: GENERAL MANAGER SUPPLY CHAIN & LOGISTICS**

## SECTION IV- TENDERING FORMS

1. Form of Tender

(Amended and issued pursuant to PPRA CIRCULAR No. 02/2022)

Date: \_\_\_\_\_  
Tender No. \_\_\_\_\_**To:**The Kenya Power & Lighting Company Plc,  
Stima Plaza,  
Kolobot Road, Parklands,  
P.O Box 30099 – 00100,  
Nairobi, Kenya**Date of this Tender submission:** .....[insert date (as day, month and year) of  
Tender submission]**ITT No.:** ..15.1 .....[insert number of Tendering process]**To:** ..... [Insert complete name of Procuring Entity]

- a) **No reservations:** We have examined and have no reservations to the tendering document, including Addenda issued in accordance with ITT 9;
- b) **Eligibility:** We meet the eligibility requirements and have no conflict of interest in accordance with ITT 4;
- c) **Tender-Securing Declaration:** We have not been suspended nor declared ineligible by KPLC based on execution of a Tender-Securing Declaration or Proposal-Securing Declaration in Kenya in accordance with ITT 21;
- d) **Conformity:** We offer to provide the Care Management Services in conformity with the tendering document.
- e) **Total price :**

(i) The total tender price is as tabulated below:

<b>Tender Price Kshs (Exclusive of VAT)</b>	<b>VAT(Kshs)</b>	<b>Total Price Kshs. (VAT Inclusive)</b>

- ii) The discounts offered are: *[Specify in detail each discount offered.]*
- iii) The exact method of calculations to determine the net price after application of discounts is shown below: *[Specify in detail the method that shall be used to apply the discounts];*
- iv) **Tender Validity Period:** Our Tender shall be valid for the period specified in TDS 19.1(as amended if applicable) from the date fixed for the Tender submission deadline (specified in TDS 23.1(as amended if applicable), and it shall remain binding upon us and may be accepted at any time before the expiration of that period;
- v) **Performance Security:** If our Tender is accepted, we commit to obtain a Performance Security in accordance with the tendering document;
- vi) **One Tender Per Tenderer:** We are not submitting any other Tender (s) as an individual Tenderer, and we are not participating in any other Tender (s) as a Joint Venture member or as a subcontractor, and meet the requirements of ITT 4.3, other than alternative Tenders submitted in accordance with ITT 14;
- vii) **Suspension and Debarment:** We, along with any of our subcontractors, suppliers, consultants, manufacturers, or care management Providers for any part of the contract, are not subject to, and not controlled by any entity or individual that is subject to, a temporary suspension or a debarment imposed by the PPRA. Further, we are not in eligible under Kenya's official regulations or pursuant to a decision of the United Nations Security Council;
- viii) **State-owned enterprise or institution:** *[select the appropriate option and delete the other] [We are not a state- owned enterprise or institution]/ [We are a state-owned enterprise or institution but meet the requirements of ITT 4.6];*
- ix) **Commissions, gratuities and fees:** We have paid, or will pay the following commissions, gratuities, or fees with respect to the Tendering process or execution of the Contract: *[insert complete name of each Recipient, including full address, the reason for which each commission or gratuity was paid and the amount and currency of each such commission or gratuity.]*

Name of Recipient	Address	Reason	Amount

(If none has been paid or is to be paid, indicate "none.")

[Delete if not appropriate, or amend to suit] We confirm that we understand the provisions relating to Standstill Period as described in this tendering document and the Procurement Regulations.

- (m) **Binding Contract:** We understand that this Tender, together with your written acceptance thereof included in your Form of Acceptance, shall constitute a binding contract between us, until a formal contract is prepared and executed;
- (n) **Not Bound to Accept:** We understand that you are not bound to accept the lowest evaluated cost Tender, the Best Evaluated Tender or any other Tender that you may receive;

- (o) **Fraud and Corruption:** We here by certify that we have taken steps to ensure that no person acting for us or on our behalf engages in any type of Fraud and Corruption.
- (p) **Collusive practices:** We here by certify and confirm that the tender is genuine, non-collusive and made with the intention of accepting the contract if awarded. To this effect we have signed the "Certificate of Independent tender Determination" attached below; and
- (q) **Code of Ethical Conduct:** We under take to adhere by the Code of Ethics for Persons Participating in Public Procurement and Asset Disposal, copy available from (specify website) during the procurement process and the execution of any resulting contract.
- (r) **Beneficial Ownership Information:** We have provided to KPLC the Beneficial Ownership Information in conformity with the Beneficial Ownership Disclosure Form.
- (s) We, the Tenderer, have duly completed, signed and stamped the following Forms as part of our Tender:
  - (i) Tenderer's Eligibility; Confidential Business Questionnaire – to establish we are not in any conflict to interest.
  - (ii) Certificate of Independent Tender Determination – to declare that we completed the tender without colluding with other tenderers.
  - (iii) Self-Declaration of the Tenderer—to declare that we will, if awarded a contract, not engage in any form of fraud and corruption.
  - (iv) Declaration and commitment to the Code of Ethics for Persons Participating in Public Procurement and Asset Disposal.

Further, we confirm that we have read and understood the full content and scope of fraud and corruption as informed in "**Appendix 1-Fraud and Corruption**" attached to the Form of Tender.

Name of the Tenderer: \*[insert complete name of person signing the Tender]

Name of the person duly authorized to sign the Tender on behalf of the Tenderer: \*\*.....  
[insert complete name of person duly authorized to sign the Tender]

**Title of the person signing the Tender:**..... [insert complete title of the person signing the Tender ]

**Signature of the person named above :**..... [insert signature of person whose name and capacity are shown above]

**Date signed:**..... [insert date of signing] day of [insert month], [insert year].

**Notes:**

***INSTRUCTIONS TO TENDERERS***

- i) *All italicized text is to help the Tenderer in preparing this form.*
- ii) *The Tenderer must prepare this Form of Tender on stationery with its letterhead clearly showing the Tenderer's complete name and business address. Tenderers are reminded that this is a mandatory requirement.*
- iii) *Tenderer must complete and sign CERTIFICATE OF INDEPENDENT TENDER DETERMINATION and the SELF DECLARATION FORMS OF THE TENDERER as listed under (s) below.*

NAME_OF_PROVIDER	SPECIALITY	TOWN_CITY
AGA KHAN HOSPITAL - NAIROBI	HOSPITAL	NAIROBI
THE NAIROBI HOSPITAL	HOSPITAL	NAIROBI
THE MATER HOSPITAL	HOSPITAL	NAIROBI
GETRUDES GARDEN CHILDREN'S HOS	HOSPITAL	NAIROBI
MEDIHEAL DIAGNOSTIC& FERTILITY CENTRE	HOSPITAL	NAIROBI
THE SOCIAL S. LEAGUE-MP.SHAH HOSPITAL	HOSPITAL	NAIROBI
EQUITY AFYA	CLINIC	THIKA
AVENUE HEALTHCARE	HOSPITAL	NAIROBI
AGA KHAN HOSPITAL - KISUMU	HOSPITAL	KISUMU
AGA KHAN HOSPITAL - MOMBASA	HOSPITAL	MOMBASA
PANDYA MEMORIAL HOSPITAL	HOSPITAL	MOMBASA
ELDORET HOSPITAL	HOSPITAL	ELDORET
OPTICA	OPTICIAN	NAIROBI
NAKURU WAR MEMORIAL HOSPITAL	HOSPITAL	NAKURU
GURU NANAK RAMGARHIA SIKH HOSP	HOSPITAL	NAIROBI
METROPOLITAN HOSPITAL	HOSPITAL	NAIROBI
AAR HEALTH SERVICES	CLINIC	NAIROBI
OUTSPAN HOSPITAL	HOSPITAL	NYERI
CHIROMO LANE MED CENTRE	PSYCHIATRIST	NAIROBI
THE NAIROBI WOMEN HO	HOSPITAL	NAIROBI
THE KAREN HOSPITAL	HOSPITAL	NAIROBI
MOMBASA HOSPITAL	HOSPITAL	MOMBASA
KOMAROCK MODERN PATIENTS CARE CENTRE	HOSPITAL	
KAM PHARMACY LTD	CHEMIST	NAIROBI
ST LUKE ORTHOPEDIC &	HOSPITAL	ELDORET
DIANI BEACH HOSPITAL	HOSPITAL	DIANI
VALLEY HOSPITAL	HOSPITAL	NAKURU
RADIANT PANGANI HOSPITAL	HOSPITAL	NAIROBI
COPTIC HOSPITAL	HOSPITAL	
RUAI FAMILY HOSPITAL	HOSPITAL	RUAI
LIONS SIGHTFIRST EYE HOSPITAL	OPHTHALMOLOGIST (EYE SPECIALIST)	LORESHO
NYANGENA HOSPITAL	HOSPITAL	
MEDCHUM PHARMACEUTICALS LTD	CHEMIST	NAIROBI

JOCHAM HOSPITAL	HOSPITAL	MOMBASA
KENYATTA NATIONAL HOSPITAL	HOSPITAL	NAIROBI
CHERANGANY NURSING	HOSPITAL	KITALE
AFYA NURSING HOME	HOSPITAL	MOYALE
REALE MEDICAL CENTRE LTD	HOSPITAL	ELDORET
MALIBU PHARMACY	CHEMIST	MOI AVENUE
SILOAM HOSPITAL	HOSPITAL	KERICHO
BAMA NURS & MATERNITY	HOSPITAL	SIAYA
BAUS OPTICAL CO. LTD	OPTICIAN	NAIROBI
AGA KHAN UNIVERSITY HOSPITAL - NAIROBI	HOSPITAL	NAIROBI
KISUMU SPECIALIST	HOSPITAL	KISUMU
NAIROBI WEST HOSPITAL	HOSPITAL	NAIROBI
CATHERINE M. BOIT	DENTAL SURGEON	NAIROBI
MILIMANI MATERNITY & NURSING H	HOSPITAL	MERU
BLUE LIGHT NURSING HO	HOSPITAL	
FOCUS CLINICAL LABORAT	LABORATORY	KERUGOYA
EMBU CHILDREN HOSPITA	HOSPITAL	NYERI
CARE CHEMISTS	CHEMIST	NAKURU
MOLARS DENTAL CLINIC	DENTAL SURGEON	
DINAH MAINA	DENTAL SURGEON	ELDORET
MENELIK MEDICAL CNTR	HOSPITAL	NAIROBI
OMEGA OPTICIANS LTD	OPTICIAN	NAIROBI
EYE MODES LIMITED	OPTICIAN	NAIROBI
BLISS HEALTHCARE	CLINIC	
GOLAN MEDICAL CENTRE	GENERAL PRACTITIONER	
CENTRAL MEMORIAL HOS	HOSPITAL	THIKA
BUNGOMA WEST	HOSPITAL	BUNGOMA
DENTMIND DENTAL CENTR	HOSPITAL	NAIROBI
NIGHTINGALE MEDICAL	HOSPITAL	KISUMU
SINAI HOSPITA RONGAI LT	HOSPITAL	ONGATA RONGAI
TENWEK HOSPITAL	HOSPITAL	BOMET
LIGHT HSE FOR CHRIST E	OPHTHALMOLOGIST (EYE SPECIALIST)	MOMBASA
GARISSA NURSING HOM	HOSPITAL	GARISSA
KENYATTA UNIVERSITY TEACHING REF&R HOSP(KUTRRH)	HOSPITAL	NAIROBI

MACHAKOS CENTRAL CLINIC	HOSPITAL	MACHAKOS
CONSOLATA HOSPITAL NYERI	HOSPITAL	NYERI
TAWFIQ HOSPITAL	HOSPITAL	MALINDI
EVANS SUNRISE MEDICAL	HOSPITAL	NAKURU
DENTAL CAPITAL CENTRE	DENTAL SURGEON	THIKA
KISII GALAXY MEDICARE CENTRE	CLINIC	KISII
JAMAA HOME & GEN HOSPITAL	HOSPITAL	NAIROBI
DR SIIKA MARGARET SAGINI	GENERAL PRACTITIONER	NAIROBI
GARLANDS MEDICAL CEN	CLINIC	NAIROBI
MOI TEACHING & REFER HOSPITAL	HOSPITAL	ELDORET
MANDERA NURSING HOME	HOSPITAL	BULLA JAHURIA
DR. FLORENCE NIERI NGETHE	GENERAL PRACTITIONER	NAIROBI
GATHIMAINI PHARMACY	CHEMIST	THIKA
MEDINA HOSPITAL LTD	HOSPITAL	
KERUGOYA MEDICAL C	GENERAL PRACTITIONER	KERUGOYA
MISCELLANEOUS - NAIROBI	GENERAL PRACTITIONER	NAIROBI
INKAMED PHARMACEUTICALS LTD	CHEMIST	NAIROBI
UNIVERSAL HEALTH SERV	DOCTOR	NAIROBI
LUMBOKA MEMORIAL HOSPITAL	HOSPITAL	BUNGOMA
RAPHA HEALTH SERVICE	CLINIC	WOTE
BENTA & LEON HEALTHCA	HOSPITAL	NAIVASHA
LANGONI NURSING HOME	HOSPITAL	LANU
IMARA MEDI PLUS LTD	HOSPITAL	EMBU
APOLO HEALTHCARE LTD	CHEMIST	
BOMU MEDICAL CENTRE	HOSPITAL	MOMBASA
CAMBRIDGE & CO. LTD	OPTICIAN	NAIROBI
PALM BEACH HOSPITAL	HOSPITAL	MOMBASA
BISHOP V. KIOKO CATH. HOSPITAL	HOSPITAL	MACHAKOS
BLISSPHARM CHEMIST LI	CHEMIST	ELDORET
ST LUKE MEDICAL CENTE	HOSPITAL	
ST. MATIA MULUMBA HOS	HOSPITAL	THIKA
ANTHONY WABULE	DENTAL SURGEON	NAIROBI
MERIDIAN MEDICAL CENTRES	CLINIC	NAIROBI
LIFECARE HOSPITAL - BUNGOMA	HOSPITAL	BUNGOMA

FAIZ PHARMACY LTD	CHEMIST	MOMBASA
OUR LADY OF LOUDES MWEA HOSPITAL	HOSPITAL	WANGURU
MAIMOON HOSPITAL	HOSPITAL	
ST. JOSEPH SHELTER OF	HOSPITAL	VOI
DR SAROOP SINGH BANSIL	DERMATOLOGIST	NAIROBI
MARURA NURSING HOME	HOSPITAL	NAIROBI
NAZARETH HOSPITAL	HOSPITAL	NAIROBI
MARY HELP OF THE SICK	HOSPITAL	THIKA
IVORY HEALTH SOLUTION	HOSPITAL	NAIROBI
TANAKA NURSING HOME	HOSPITAL	BUSIA
KIRIMARA OPTICALS LTD	OPTICIAN	EMBU
CITY LINK OPTICIANS	OPTICIAN	NAIROBI
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NAIDU HOSPITAL	HOSPITAL	THIKA
HEMA HOSPITAL	HOSPITAL	KISII
FAMILY SMILES DENTAL CLINIC	DENTAL SURGEON	NYERI
THIKA NURSING HOME	HOSPITAL	THIKA
KAHAWA WENDANI HOSP	HOSPITAL	NAIROBI
Z. GAYA	GENERAL SURGEON	ELDORET
KAPLONG MISSION HOSPITAL	HOSPITAL	SOTIK
UNIVERSITY DENTAL HOSP	DENTAL SURGEON	NAIROBI
NDONYO HEALTHCARE LIMITED	CLINIC	NAIVASHA
BOSONGO MEDICALCENTRE	HOSPITAL	KISII
KITENGELA MEDICAL	HOSPITAL	KITENGELA
RACECOURSE HOSPITAL	HOSPITAL	ELDORET
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GEORGE R OWINO & ASSOCIATES	DENTAL SURGEON	NAIROBI
BETHANY DENTAL SERV	DENTAL SURGEON	ELDORET
BARNET MEMORIAL MEDICAL CENTRE	HOSPITAL	KABARNET



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LITEIN COTTAGE HOSPITAL	HOSPITAL	KIABE
KIABE MEDICAL CENTRE	HOSPITAL	NAIROBI
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SOLOMON KIBET SIRMA	GENERAL SURGEON	ELDORET
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OMBO MISSION HOSPITAL	HOSPITAL	MIGORI
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E MATE MABU	GYNAECOLOGIST / OBSTETRICIAN	NYERI
NUNGUINI CHEMISTS	CHEMIST	MWINGI
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JAMES MWITI	DENTAL SURGEON	MERU
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ELDORES MEDICAL SPECI	HOSPITAL	NAIROBI
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PORT FLORENCE	HOSPITAL	KISUMU
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TRUST OPTICIAN	OPTICIAN	THIKA
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