



The Kenya Power & Lighting Co. Ltd.  
Central Office – P.O. Box 30099, Nairobi, Kenya  
Telephone – 254-02-3201000  
Fax No. 254-02-3201889  
Stima Plaza, Kolobot Road

Our Ref:

29<sup>th</sup> March, 2021

M/s .....

Dear Sir/Madam,

**ADDENDUM NO. 1 TO THE TENDER NO. KP1/9A.2/OT/044/ICT/20-21 FOR SUPPORT AND MAINTENANCE CONTRACT FOR IP-PBX AND KENYA POWER CONTACT CENTRE**

The following clarifications are made to the specified provisions of the Tender document.

**1. RELATIONSHIP WITH THE PRINCIPAL TENDER DOCUMENT**

Save where expressly amended by the terms of this Addendum, the Principal Tender Document shall continue to be in full force and effect. The provisions of this Addendum shall be deemed to have been incorporated in and shall be read as part of the Principal Tender Document.

**2. CLARIFICATIONS TO QUERIES ON THE TENDER DOCUMENT**

The following are responses made to clarifications sought on various issues on the tender document and shall be deemed to form the Addendum.

**Verification of Serial Numbers for the IP-PBX and Kenya Power Contact Centre systems**

The Serial Numbers (S/N) of the devices that the bidders had raised queries have been checked and verified to be correct as shown in the summary below

No.	Description	Model	Serial Number
1	WebEx server	Cisco UCS C220 M3S	FCH1752V1P6
2	Contact Center host server	Cisco UCS C220 M5SX	WZP24040D9L
3	Contact Center host server	Cisco UCS C220 M5SX	WZP24040D8D
4	Voice gateway	Cisco ISR4431-V/K9	FCZ2421M039
5	Voice gateway	Cisco ISR4431-V/K9	FCZ2421M036
6	IP-PBX host server	Cisco BE7M-M4-K9	FCH1946V0CB
7	IP-PBX host server	Cisco BE7M-M4-K9	FCH1946V042
8	Nexus switch	Cisco Nexus7700-C7706	FXS2142Q3K6

9	Nexus switch	Cisco Nexus7700-C7706	FXS2142Q49W
10	Nexus switch	Cisco Nexus7700-C7706	FXS2142Q3KE
11	Nexus switch	Cisco Nexus7700-C7706	FXS2142Q3K4
12	Cisco Fabric Extender	Cisco Nexus 2000	FOC2136RIM5
13	Cisco Fabric Extender	Cisco Nexus 2000	FOC2136RIM9
14	Cisco Fabric Extender	Cisco Nexus 2000	FOC2136RILD
15	Cisco Fabric Extender	Cisco Nexus 2000	FOC2136RIMW
16	Cisco Fabric Extender	Cisco Nexus 2000	FOC2136RIMG
17	Cisco Fabric Extender	Cisco Nexus 2000	FOC2136R1M0
18	Cisco Fabric Extender	Cisco Nexus 2000	FOC2136R1LB
19	Cisco Fabric Extender	Cisco Nexus 2000	FOC2136RIKB
20	Cisco Fabric Extender	Cisco Nexus 2000	FOC2136R1KA
21	Cisco Fabric Extender	Cisco Nexus 2000	FOC2136R14O
22	Cisco Fabric Extender	Cisco Nexus 2000	FOC2136RIM6
23	Cisco Fabric Extender	Cisco Nexus 2000	FOC2136RIMQ
24	Cisco Fabric Extender	Cisco Nexus 2000	FOC2136ROGU
25	Cisco Fabric Extender	Cisco Nexus 2000	FOC2136ROAC

### **3. TENDER CLOSING DATE**

The tender **closing date** is extended from **31<sup>st</sup> March, 2021** to **7<sup>th</sup> April, 2021** at 10.00 am.

All other terms and conditions remain as per the Principal Tender Document (PTD)

Yours faithfully,

For: **THE KENYA POWER & LIGHTING CO. PLC**

**HAROUN OTIENO**

**Ag. GENERAL MANAGER, SUPPLY CHAIN & LOGISTICS**