



## INVITATION TO TENDER

The Kenya Power & Lighting Company Ltd invites tenders from interested bidders for Provision of the following: -

Item No.	Tender Number	Item Description	Tender Commencement Date	Pre-bid Meeting	Closing Date
1.	KP1/9A.2/OT/054/CS/20-21	Provision of Customer Satisfaction Survey Services	23.04.2021	N/A	Wednesday 06.05.2021 at 10.00am.

Tender Documents detailing the requirements of the above tenders may be obtained from KPLC E-Procurement Portal available on KPLC website [www.kplc.co.ke](http://www.kplc.co.ke) from **23<sup>rd</sup> April, 2021** as shown above.

Prospective bidders should register for E-Procurement to enable them access the KPLC portal under "New Supplier Registration" found under the Tenders Tab.

Completed Tenders are to be **saved as PDF** documents and submitted in the KPLC E-Procurement Web Portal so as to be received on later than the closing dates shown above.

Tenders will be opened electronically promptly after closing time and the opening information will be shared electronically via KPLC supplier portal. Bidders or their representatives are free to attend and witness the opening but to ensure Covid-19 regulations are observed.

Save when responding to KPLC's request for clarification, bidders shall not contact or discuss any aspect of their tenders with KPLC after tender closing date before receipt of notification of award of tenders or letters of regret, as applicable. Any such contact shall lead to disqualification of the tenderer.

**GENERAL MANAGER, SUPPLY CHAIN & LOGISTICS**